

Dynamic Systems, Inc.

Customer _____ P.O. No. _____ Quote No. _____

A Sun Microsystems upgrade part has been purchased by your company for use. As the End User you are responsible for the return of the upgraded part to Sun within 60 days. If you are unable to do so your company will automatically be invoiced for the discount you received at the time of sale for all non-returned parts.

Along with the upgrade part, you will receive a thin small box marked Return Material Authorization (RMA). The box contains instructions and a pre-made shipping label.

Returning a part is very simple. Just complete the following steps:

1. Call DHL Danzas at 1-800-426-5962 to arrange for a pickup.
2. Affix the bright yellow return shipping label that is supplied in the RMA box to the outside of the upgraded product.
3. Please fax a copy of the Danzas Bill of Lading to the person listed below. This will insure your company receives credit for the return.

IT IS THAT SIMPLE!

Quantity	Upgrade item(s) to be returned

If you have any questions please contact Christina Proctor at (310) 337-4400 ext 226

Acknowledgment Signature

I am aware that I am responsible for the prompt return of a Sun Microsystems Upgrade part. Furthermore, I am aware that if my company does not return this part in a timely manner or cannot provide proof that this part was returned to Sun within the allotted time period, my company will be charged list price for all non-returned parts.

End User or Procurement Agent Signature

Phone Number

Only One Signature from either End User Group or Purchasing required.
Upgrade items will not be shipped without this acknowledgment.

Please fax signed acknowledgment to Christina Proctor at (310) 347-4420